BIRONEX
Cryptocurrency Wallet & Exchange

# Privacy Policy

Version 1 of 18 November 2026

## 1. General

1.1. This Policy describes what personal data the Bironex service (the “Service”) — the bironex.com website and the wallet.bironex.com crypto wallet — processes, and why and how it is used.

1.2. By using the Service, you agree to this Policy. If you do not agree with it, do not use the Service.

1.3. Data is processed in accordance with the personal data legislation of the Kyrgyz Republic.

## 2. What data we process

– **Account data:** phone number (used to log in), email address if you have provided it, and password — only as an irreversible hash.

– **Identity verification data:** identity document, selfie, name, date of birth and other details from the document. They are collected and checked by the verification provider Sumsub; the Service stores only the verification result, the application ID and rejection reason codes.

– **Transaction data:** wallet addresses, amounts, history of deposits, transfers, swaps and terminal codes. Blockchain transactions are public by nature.

– **Technical data:** IP address, browser and device information, time and type of actions in the Service (login, operations, changes to security settings).

– **Cookies and browser local storage:** session data and the selected language in the wallet; on bironex.com — cookies of the Google Analytics and Yandex Metrica analytics services.

## 3. Why we process data

– registration, login and operation of the wallet;

– performing operations on your instructions;

– protecting your account and funds: detecting password guessing, fraud and unauthorized access;

– identity verification and compliance with anti-money laundering and counter-terrorist financing requirements;

– answering support requests;

– improving the website based on aggregated visit statistics;

– compliance with legal requirements.

## 4. Who receives data

Data is shared only to the extent necessary for the Service to work:

– Sumsub — identity verification;

– the SMS provider — confirmation codes;

– the payment terminal provider — information required for a terminal code operation;

– the hosting provider (data centres in Germany) and Cloudflare — hosting, protection and delivery of the Service;

– Google Analytics and Yandex Metrica — visit statistics of bironex.com;

– government authorities — upon lawful requests.

These providers may process data outside the Kyrgyz Republic, including in the European Union. We work with providers that ensure data protection. We do not sell personal data.

## 5. Storage and protection

– Data is kept while the account exists and, after it is closed, for the periods required by law, including anti-money laundering requirements.

– Wallet private keys are stored only in a form encrypted with your password; without the password, the Service cannot sign a transaction.

– Staff access to data is restricted and logged; connections to the Service are encrypted.

## 6. Your rights

You may request information about your data, its correction or deletion, and withdraw your consent to processing. Send your request to support@bironex.com and include the phone number of your account. Deletion may be limited by legal retention obligations; blockchain records cannot be deleted.

## 7. Age

The Service is intended for persons over 18.

## 8. Changes to this Policy

We may update this Policy. A new version takes effect when it is published on the website; we will notify you of material changes in the Service.

## 9. Contacts

Bironex. Email: support@bironex.com. Telegram: t.me/Bironexwallet.