BIRONEX
Cryptocurrency Wallet & Exchange

Terms of Use

Version 1 of 18 November 2026

1. General

1.1. These Terms set out the conditions on which the Bironex service (the “Service”), the crypto wallet at wallet.bironex.com, is provided to you (the “User”).

1.2. By signing up for the Service, you accept these Terms and the Privacy Policy.

1.3. The Service may be used by persons over 18 with full legal capacity.

2. The Service

2.1. Bironex is a non-custodial crypto wallet. It lets you store, receive and send supported cryptocurrencies, swap them, and create and activate codes for cash deposits and withdrawals through partner payment terminals when this feature is available.

2.2. Private keys are stored only in a form encrypted with your password. Without your password, the Service cannot dispose of your funds.

2.3. Storing and sending cryptocurrency is available without verification. Swaps and terminal codes are available only after identity verification. The Service may request additional information and refuse access to certain features.

2.4. Supported currencies and networks, limits and fees are shown in the Service before you confirm an operation.

3. Account and security

3.1. You sign up with a phone number confirmed by an SMS code.

3.2. You are responsible for keeping your password safe and for access to your phone and email. We recommend enabling two-factor authentication.

3.3. **The password is not stored in the Service in plain form and cannot be recovered. Losing the password means losing access to the wallet keys and funds.**

3.4. If you suspect unauthorized access, contact support@bironex.com. In the Service settings, you can end sessions on all devices.

4. Operations

4.1. An operation is performed on your instruction after you enter your password. Blockchain transactions are irreversible: check the address, network and amount before sending. Funds sent to a wrong address or network cannot be returned.

4.2. The network fee is charged in the network currency and depends on network load. The swap fee and the amount you will receive are shown before confirmation; the swap rate is valid for a limited time.

4.3. Crediting times depend on the blockchain and may increase when the network is congested.

5. Restrictions

5.1. You may not use the Service for illegal activity, money laundering, terrorist financing, fraud or sanctions evasion, use other people's accounts, or interact with the Service by automated means.

5.2. The Service may restrict outgoing operations, suspend or close an account in case of a breach of these Terms, suspicious operations, legal requirements or requests from authorized bodies. Where permitted, the Service will inform you of the reason and how the restriction can be lifted.

6. Risks and liability

6.1. Cryptocurrency prices can change sharply. Funds in the wallet are not insured like bank deposits.

6.2. The Service is not liable for losses caused by the loss of your password or of access to your phone, wrong details, failures of blockchain networks and third-party services, or force majeure.

6.3. The liability of the Service is limited to actual damage caused through its fault, to the extent permitted by law.

7. Support and claims

Requests and claims are accepted at support@bironex.com and on Telegram at t.me/Bironexwallet. Claims are reviewed within 30 days.

8. Changes to the Terms

The Service may change these Terms. A new version is published on the website and takes effect on the date of publication; continued use of the Service means you accept it.

9. Governing law and disputes

These Terms are governed by the law of the Kyrgyz Republic. Disputes are resolved through negotiation and, failing agreement, in court in accordance with the law of the Kyrgyz Republic.

10. Contacts

Bironex. Email: support@bironex.com. Telegram: t.me/Bironexwallet.